

## Panta Rhei Secretariat

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# LV Panta Rhei Conference

## 22nd to 24th of May 2019

### Copenhagen, Denmark

## Agenda

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### Day 1: 22nd May 2019

- 10:00 – Registration at Conference Center
- 11:30 - Departure from Hotel Copenhagen to Conference Center (walk or shuttle service)
- 12:30 – 13:30 Lunch at Conference Center
- 13:30 – 14:30 **Workshop 1: Replacing the On- the-spot checks (OTSC) with Area monitoring system – the only valuable product of Copernicus for Paying Agencies?**  
Tomas Orlickas (Lithuania)
- Workshop 2: Automated processes**  
Indulis Āboliņš (Latvia), Ivo Tamm (Estonia)
- 14:30 – 14:50 Coffee break
- 14:50 – 16:00 Workshop 1 and 2 (continued)
- 16:00 – Departure from Conference Center to Hotel Wakeup Copenhagen



- 17:00 – 19:00      **Optional Activity - Guided Tour in Christiania**  
(Departure from Hotel Wakeup Copenhagen to Christiania by bus)
- 18:30 – 19:00      Departure from Hotel Wakeup Copenhagen to informal Dinner (if not  
participating in the guided tour) - Transport
- 19:00 – 22:30      Informal Dinner at the restaurant "Spiseloppen" in Christiania
- 22:30                Departure from Informal Dinner to Hotel Wakeup Copenhagen

## Workshop 1: Replacing the On- the-spot checks (OTSC) with Area monitoring system – the only valuable product of Copernicus for Paying Agencies?

The objective of this Workshop is to point out the challenges and opportunities of the area monitoring system (AMS) in the light of the future CAP and current issues to be dealt with. Using practical examples and results from survey, participants will get an overview of state of play in PA´s.

The workshop will focus on some specific topics, e.g., widening scope of possibilities in utilization of available digital tools (Copernicus data, geotag photos and other), which should lead to new opportunities for PA´s and farmers to reduce administrative burden, to improve farming processes and techniques, to contribute to sustainability and competitiveness of the agricultural sector.

While the newly introduced AMS will enable the EC-suggested shift from the traditional control of farmers' claims based on sampling, to a continuous and full area monitoring that ensures checking farmers' compliance to requirements, the AMS is not the only product of Copernicus, which could be useful for Paying Agencies, consultancy services and farmers.

So there is a need to explore the possible additional benefits of Copernicus, which could provide other valuable products/services for agriculture community and public institutions, by cross-checking those with the community needs.

*Target audience:* Colleagues dealing with the administration of area based support, engaged in preparation for introducing AMS.

## Workshop 2: Automated processes

Most member states have a high proportion of applications in electronic form. The objective of the workshop is to explore the existing approaches and the possibilities in the future to carry out automatic checks on the eligibility of applications and payment claims without human involvement. There are already well developed cases for IACS measures. In the non-IACS measures there is some experience in place, however further developments could be expected in this area. A questionnaire will be distributed before the conference.

*Target Audience:* IT Managers, Business Managers for IACS and non-IACS measures.

## Day 2: 23rd May 2019

- 7:00 – 08:30      Breakfast at Hotel Wakeup Copenhagen
- 8:30 – 09:00      Walk or Shuttle service to Conference Center (Departure from Hotel Wakeup Copenhagen)
- 09:00 – 09:30      Welcome and opening of the conference by Panta Rhei Secretariat  
Welcome by Executive Director of The Danish Agricultural Agency, Mr. Jette Petersen
- 09:30 – 09:45      Approval of the minutes of the Panta Rhei conference in Andau (Austria)  
Information on current developments
- 09:45 – 10:30      Tour de Table
1. APPs in Paying Agencies  
                         2. Experiences of Paying Agencies in monitoring
- 30-minute status report from 3 Member States:  
                         Italy (*Francesco Sofia*)  
                         Luxembourg (*Giles Wagner*)  
                         Lithuania (*Tomas Orlickas*)
- 15-minute summary by Secretariat (*Carla Teixeira*)
- 10:30 – 11:00      Presentation 1: **Sourcing - IT perspective**  
*Presenter: Allan Kjær Andersen (Denmark)*  
*Language: English*  
*Summary: The presentation will give an overview from the different perspectives and problems regarding the distinct types of sourcing, inside Denmark's Paying Agency.*  
*Target Audience: IT Managers, Business Managers*
- 11:00 – 11:30      Coffee break

- 11:30 – 12:00      **Presentation 2: Monitoring - How to include in process**  
*Presenters: Boštjan Ključevšek (Slovenia),  
Kornelis Oosterhuis (The Netherlands)*  
*Language: English*  
*Summary: Monitoring is a fact, but where can we use it in the context of IACS? Based on all known limitations and opportunities, we will present experiences and future plans for the use of monitoring data in IACS processes. Monitoring can be included in the LPIS process, in administrative control, but perhaps most importantly: in helping the farmer to meet the conditions. We will present different approaches from two member state countries.*  
*Target Audience: IT Managers, Business Managers*
- 12:00 – 12:30      **Presentation 3: Next CAP Reform**  
*Presenter: Ana Brncic (Team Leader, Unit D3 – Implementation support and IACS, DG AGRI)*  
*Language: English*  
*Summary: The presentation will give an overview of discussions on the CAP reform, focusing on IACS and its role in the Performance Monitoring and Evaluation Framework, a key element of the future performance-based delivery model.*  
*Target Audience: IT Managers, Business Managers*
- 12:30 – 14:00      **Family photo and lunch**
- 14:00 – 14:30      **Presentation 4: User Experience System Surveillance**  
*Presenter: Thomas Gotlieb Hennecke (Denmark)*  
*Language: English*  
*Summary: In Denmark it's not just the technical operation of It systems that's monitored, but also from a user service perspective. This is done by using "synthetic transactions"/"synthetic monitoring", where real users behavior is emulated or scripted as recordings of transactions.  
In other words there's a simulation of an action or path that a customer or end-user would take when using our software systems, and then the result of synthetic and real transactions it's monitored.  
The monitoring helps to take proactive measures based on tendencies in availability and response time. This is also used as input for performance management and SLA reports.*  
*Target Audience: product owners, IT managers, service owners, Business managers.*

- 14:30 – 15:30      **Live Demonstrations**
1. App for On-the Spot-Controls  
*Claus Pedersen (Denmark), Frederik Gasmann (Denmark)*
  2. User Experience System Surveillance  
*Thomas Gotlieb Hennecke (Denmark)*
  3. On-the Spot-Controls application and tablets  
*Jan Jacobs (Belgium), Frank Vlieghe (Belgium)*
- 15:30 – 16:00      Coffee break
- 16:00 – 16:30      **Presentation 5: Challenges in the application in Information Security Measures**  
*Presenters: Ioannis Andreou (Greece), Martin Oczvirk (Slovakia)*  
*Language: English*  
*Summary: The Presentation is focused on challenges in information security measures regarding GDPR, cybersecurity and technologies implemented within agencies in Greece and Slovakia.*  
*Target Audience: IT Managers, ICT Security management, DPOs*
- 16:30 -              Walk or shuttle service to Hotel Wakeup Copenhagen
- 16:30 -              **Optional Activities:**
- 16:30 -              Free time to explore Copenhagen
- 18:00 -              Departure from Hotel Wakeup Copenhagen - Walk to Nyhavn71 for Boat tour
- 18:15 – 19:00      Boat tour through the canals and harbor (Departure from Nyhavn 71) and a walk to gala dinner after boat tour
- 18:30 –              Transport to Gala Dinner - if not participating in the boat tour (Departure from Hotel Wakeup Copenhagen)



19:00 – 24:00      Gala dinner at the restaurant "Pakhus Bryggen"

24:00 -              Departure from restaurant "Pakhus Bryggen" to Hotel wakeup  
Copenhagen

## Day 3: 24th May 2019

- 07:00 – 08:30      Breakfast at Hotel Wakeup Copenhagen
- 08:30 – 09:00      Walk or Shuttle Service to Conference center (Departure from Hotel Wakeup Copenhagen)
- 09:00 – 09:30      **Presentation 6: Outside view expectations**  
*Presenter: Maria Skovager Østergaard (Danish Agriculture & Food Council)*  
*Language: English*  
*Summary: The presentation will give an overview of some stakeholders expectations about the services provided by the Paying Agencies, focusing on farmers associations aspirations.*  
*Target Audience: IT Managers, Business Managers*
- 09:30 – 10:00      **Presentation 7: Migrating to Private cloud Infrastructure**  
*Presenter: Mislav Octenjak (Croatia)*  
*Language: English*  
*Summary: This presentation will deal with various aspects of benefits, challenges and possible risks of our planning to move from heterogeneous IT environment to robust private cloud infrastructure*  
*Target Audience: IT experts*
- 10:00 – 10:30      **Presentation 8: Monitoring of the technical vulnerabilities ICT**  
*Presenters: Jiří Plečický (Czech Republic), Milan Vinter (Czech Republic)*  
*Language: English*  
*Summary: Knowing the performance, availability and user experience of Technical vulnerabilities monitoring.*  
*A security risk is often incorrectly classified as a vulnerability. The use of vulnerability with the same meaning of risk can lead to confusion. The risk has the potential of a significant impact resulting from the exploit of a vulnerability.*  
*In this session you will see how we use application for monitoring of technical vulnerabilities of ICT components*  
*Target Audience: IT Managers, ICT Security management, Business managers*
- 10:30 – 11:00      Coffee break





- 11:00 – 11:30      **Presentation 9: Results of workshop 1**
- 11:30 – 12:00      **Presentation 10: Results of workshop 2**
- 12:00 – 12:10      **Ideas for Next Conference**
- 12:10 – 12:40      **Next Panta Rhei Conference**
- Closing of the Conference**
- 12:40 – 15:00      **Lunch at the Conference Center**
- Scheduled transfers from Conference Center to Copenhagen airport**